

PSPAssociation Ireland CLG (PSPA Ireland) Donor Charter

The PSPAssociation Ireland CLG (PSPA Ireland) is very grateful and appreciative of all our donors and supporters, without whom we would not be able to continue working towards the goals and mission of our organisation. Our Donor Charter sets out our commitment to the standards of the statement of Guiding Principles for Fundraising (Charities Bill 2007 and Charities Act 2009). The Donor Charter sets out our integrity, accountability and commitment to our donors and potential donors.

We commit that you, our donors and perspective donors will:

- Be treated with respect, honesty and openness.
- Be informed of PSPAssociation Ireland CLG's (PSPA Ireland) mission, and the way the PSPAssociation Ireland CLG (PSPA Ireland) intend to use donated resources.
- Be assured your gifts will be used for the purpose they are given.
- Receive appropriate acknowledgement, recognition and publicity for your donation in consultation with you, and to respect anonymity if requested
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law; Data Protection Act 1988 & 2003
- Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
- Be assured that your details will not be shared with third parties.
- Be informed if the organisation intends to share the mailing lists with third parties.
- Have the opportunity to have your name deleted from mailing lists
- Receive prompt, truthful and forthright answers to questions you might have of the organisation

The PSPAssociation Ireland CLG (PSPA Ireland) commit to comply with the statement of Guiding Principles for Fundraising, in this regard

- We commit to being accountable and transparent so that donors and prospective donors can have full confidence in the PSPAssociation Ireland CLG (PSPA Ireland)
- Be informed of the identity of those serving on PSPAssociation Ireland's CLG (PSPA Ireland) governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.
- Have access to the organisation's most recent financial statements
- Expect that all relationships and individuals representing the charity will be dealt with professionally and ensure that all third parties fundraising on behalf of the PSPAssociation Ireland CLG (PSPA Ireland) abide by all policies and procedures
- Have easily available the agreed procedures for making and responding to complaints.

What to do if you have feedback

If you do have a comment about any aspect of our work, please contact the PSPAssociation Ireland CLG (PSPA Ireland) in writing or by telephone or email. Please give us as much information as possible and let us know how you would like us to respond, providing relevant contact details.

Liam Mulready . PSPA Ireland. Carmichael House . 4, North Brunswick Street, Dublin 7 D07RHA8
Tel: 087 3821377 email: info@pspaireland.ie

Thank you for your support